



# बी.एच.ई.एल. शिक्षा मण्डल

म.प्र. सोसायटी रजिस्ट्रीकरण अधिनियम पंजीकृत नं. 12903

**B.H.E.L. SHIKSHA MANDAL**

(Registered Under M.P. Societies Registration Act Regn. No. 12903)

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पिपलानी भेल, भोपाल - 462022  
M.G.M. Dispensary Building  
Piplani, B.H.E.L., Bhopal-462022

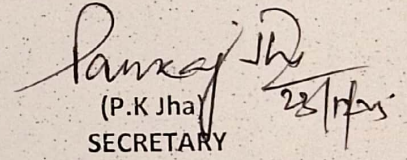
## NOTICE INVITING TENDER

Tender No. BSM/ (P&S)/(204{ii}/2025-26/ 04

Date 22/12/2025

BHEL Shiksha Mandal (BSM) Bhopal, Invite limited sealed Tender in **Two Part Bid System** for A.M.C. of Smart Classes installed in BSM institutions.

Details Description and Term & Conditions of Tender Documents may be downloaded from BSM web site [www.bsmbhopal.com](http://www.bsmbhopal.com) or may be obtained directly from the Office of Secretary, BHEL Shiksha Mandal, MGM Dispensary Building Piplani, BHEL, Bhopal on any working days from 22/12/2025 to 29/12/2025 from 10.00 A.M. to 5.00 P.M. except Second Saturday/Sundays/Holidays. Last date of submission of tender is 29/12/2025 (up to 2.00 P.M.) at BHEL Shiksha Mandal Office P&S Section.

  
(P.K Jha)  
SECRETARY

### Tender Schedule

1. Cost of Tender form : Free of cost
2. Date of issue Tender Documents : 22/12/2025
3. Last date and time for
  - a. Issue of Tender documents : 29/12/2025 by 01:00 pm
4. Last date and time for
  - a. Submission of tender : 29/12/2025 by 02:00 pm
5. Date of opening of Technical Bid : 29/12/2025 at 03:30 pm
6. Date & time for opening Financial Bid : Will be intimated separately in due course of time to only those Bidders, who qualify in Technical Bid.

**QUALIFYING CRITERIA**

1. The bidders shall preferably be those who have been approved by/served to any Government/Semi Government Schools/organization/ Reputed Schools.
  2. The bidder shall have experience for at least 3 years preferably in Annual Maintenance of Smart Classes and shall submit documentary proof in respect of the AMC.
  3. The firm should have to submit the ITR/Balance sheet and profit/loss account for the last three financial years (i.e. 2022-23, 2023-24 & 2024-25).
  4. The firm must valid GSTIN registration and PAN number.
  5. Techno-commercial bid may incorporate with list of main customers with work order/delivery challan.
  6. The Service Provider should have an average Annual financial turnover during the last 3 years, ending 31<sup>st</sup> March of the previous financial year, should be at least Rs. 3,05,620.00
- (d) Three similar completed works costing not less than the amount of Rs. 3,66,744.00 each.

**OR**

- (e) Two similar AMC work completed works costing not less than the amount of Rs. 4,58,430.00 each.

**OR**

- (f) One similar AMC work completed costing not less than the amount of Rs. 7,33,488.00

## ANNEXURE:-B

### AMC OF Smart Classes at JNS (PW)

#### SCOPE OF WORK

1.	<b>Annual Maintenance Contract</b> of 35 Nos. of smart classes installed at BSM institutions for the period of one year. AMC is extendable for one more year depending upon satisfactory performance.
2.	<b>Preventive and Corrective Maintenance</b> of all Smart Class equipment.
3.	<b>Hardware and Software Maintenance</b> – Upkeep of Smart Boards, projectors, interactive panels, audio-visual devices, and supporting accessories, along with cables & operating system.
4.	<b>Network Support</b> – ensuring smooth functioning of the network room, LAN connectivity, and secure sharing of data across classrooms.
5.	<b>Educational Content/Material Support</b> – Vendor to provide updated and relevant digital educational material/content as per curriculum requirements.
6.	<b>Quarterly Preventive Check-ups</b> of all Smart Classrooms with a report of performance of all classes.
7.	<b>Technical Support</b> – on-call service support to be provided within 24 hours of complaint registration.

# ANNEXURE:-C

## TECHNICAL BID

(It is mandatory for all Bidders they should fill all fields "clearly" in this form)

1.	For the Annual Maintenance of Smart Classes installed in BSM institutions.		
2.	Name of Company/Firm/Agency and its Registration No.	:	
3.	Name of proprietor/Director of the Company/Firm/Agency registration must be enclosed	:	
4.	Full Address of Reg. Office (A copy of Company/Firm registration must be enclosed)	:	
(a)	Telephone Nos.	:	
(b)	Fax No.	:	
	E-Mail Id	:	
5.	Details of Banker of the Firm with full Address	:	
(a)	Telephone Nos. of Bankers	:	
(b)	Fax Nos. of Banker	:	
(c)	E-mail Id of Bankers	:	
6.	Bank A/c No. of firm for payments.	:	
7.	Work experience certificate along with		
7.	PAN (Enclose a copy of the same)	:	
8.	GSTIN Registration No. of Firm	:	
9.	Details of EMD	:	
10.	Financial turnover of the tendering Company/Firm/Agency for the last three financial years: (Attach separate sheet if space provided insufficient)	:	

Financial Year	Amount(Rs. Lakh)	Remarks, if any
2022-23		
2023-24		
2024-25		

Place: - -----

Date: - -----

(Signature of authorized person)

Full Name:-

(Seal)



ANNEXURE:-D

FINANCIAL BID

(Attached separately – to be filled and submitted in a sealed envelope marked "Financial Bid")

S. No.	Description of Work	No. of Classrooms	Rate per Classroom per Month (₹)	Total Monthly Charges (₹)	GST/Taxes (%)	Total Amount incl. GST (₹)
1	AMC of Smart Boards with Content & Training	35				

- Total Annual AMC Value (₹): \_\_\_\_\_
- In Words: \_\_\_\_\_

**Note:**

1. Rates must be quoted exclusive of GST/Taxes, which will be paid extra as applicable.
2. No overwriting/corrections permitted; all entries must be clear and legible.
3. Quoted rates shall remain firm during the contract period.

Place: - \_\_\_\_\_

Date: - \_\_\_\_\_

(Signature of authorized person)

Full Name:-

(Seal)

## ANNEXURE:-E

### Term & conditions:-

1. Sealed tenders are invited under **two part bid system** (Part-I Earnest Money Deposit (D/D) and Technical Bid & Part-II Financial bid. From prominent Service provider for the AMC of 35 Numbers of Smart classes installed in BSM institutions (JNS-SW, VHSS).
2. The tender must be accompanied by the earnest money of Rs. 18338.00 the same can be deposited only through cash or demand draft in favor of BHEL Shiksha Mandal, Bhopal and shall be returnable to every unsuccessful tenderer.
3. Firms registered under MSME are exempted from payment of EMD subject to submission of a valid MSME registration certificate covering the nature of work mentioned in this tender."
4. The tenderer is required to prepare two sealed covers scribed as (i) Cover-I Technical bid, and (ii) Cover-II to financial bid. Both covers should be kept in one main sealed cover as **"tender for annual maintenance of smart classes at BSM institutions"**.
5. All copies of supporting documents should be presented mentioned in technical bid along with tender documents.
6. The Tenderer has to submit the cover sealed in above manner at BSM Office P&S section or before as the date mentioned above positively. The tender shall not be accepted beyond the stipulated date and time under any circumstances whatsoever.
7. The Technical bid and financial will be opened on 29/12/2025 at 15.30 Hrs by the tender Committee of BSM, in its office in the presence of the Tenderers of the authorized representative who wish to be present. The date and time for opening of Financial Bids of the technically qualified tenderers shall be communicated later as per convenience of this office.
8. The rate should be quoted including taxes, duties and spare parts required for AMC.
9. It will be the sole responsibility of the Service Provider to make assessment of all training work and content for children to all classes of teachers.
10. Contract Period: One year from the date of award (extendable based on satisfactory performance).
11. Response Time: All complaints must be attended to within 24-36 hours.
12. BHEL Shiksha Mandal reserves the right to place the order in full or in part or reject all tender without assigning any reason whatsoever.
13. BHEL Shiksha Mandal reserves the full rights to increase/decrease the quantity of items in the tender as per requirement.
14. Payment Terms: Payment will be made on half yearly basis in advance mode on behalf of deposited security as bank guarantee.
15. Penalty Clause: Delay beyond 36 hours in complaint resolution will attract a penalty of Rs. 300 per day.
16. If work completion takes more than 30 minutes it should be done after dispersal of students.
17. Spare Parts: Replacement/repair of defective parts (excluding consumables) shall be the vendor's responsibility.
18. Content Updates: Educational content/material must be updated periodically to ensure alignment with prescribed curriculum.
19. Termination Clause: The Department reserves the right to terminate the contract at any time by giving 30 (thirty) days prior written notice to the contractor."
20. The decision of BSM management will be final and binding.
21. Any dispute arising out of this shall be sole arbitration of the President BHEL Shiksha Mandal or any other Officer nominated by him and his award shall be final and binding on the both parties.